

NATIONAL METER

October 20, 1993



TO: Dan Bolger

FROM: Larry Ailes

Subject: Your follow-up letter

Once again, Dan, you missed the point.

I agree that the Water Pollution Control Department has the necessary skills and equipment to investigate spills.

My question was, why did you feel it necessary to fire off an accusatory memo with yet another copy of the reporting requirements BEFORE they were allowed to report?

It seems to me that in your zeal to prove to people that you were not wrong last summer you might have skipped a step or two.

Do you treat all industry in Lancaster with the same suspicion, or only those that fight back?

Let me make this point perfectly clear: we have never knowingly violated any EPA regulation. We have always cooperated with local, state, and federal agencies of any persuasion and will continue to do so. If you want to be useful, why don't you concentrate on going after companies which are not in compliance?

In the future I'd prefer that you communicate with the Water Pollution people and let them communicate with National Meter. We've had a very good relationship with Mike Nixon, Ray Lashley, and Richard Tipple. I believe they can be objective and don't have to justify their existence to anyone.

LEA/gv

cc: Steve Goodyear
Art Wallace
Butch Strawn
Jim Fosnaugh
Roger Norman

240 Baldwin Drive • P.O. Box 908
Lancaster, OH 43130
614-653-8828 • FAX 614-653-4359

It's A Matter Of National Pride

**EMERGENCY PLANNING COUNCIL
OF
FAIRFIELD COUNTY**

**109 North Broad St., P.O. Box 626, Lancaster, OH 43130-0626
(614) 654-4357**

*Vera Coutant - Chairperson
Tony Powell - Vice Chairperson
Daniel Bolger, P.E. - Coordinator
Michelle Boch - Secretary*

Emergency 614/653-5223

*County Commissioners
Lisa M. Kessler
Steven L. Goodyear
Judith K. Shupe*

October 14, 1993

TO: Larry T. Ailes 653-8828
National Meter Parts 653-4359 fax

FROM: Daniel C. Bolger

SUBJECT: Spill Reporting Requirements

Confirming the phone message I left for you, we received a call of another suspected spill of product that appears identical to your previous incident.

In the event that it is from your facility, following is a copy of the rule on this type of incident for your information under Ohio Revised Code 3750-25-20.



Daniel Bolger

3750-25-20

REPORTABLE QUANTITIES FOR OIL INCLUDING CRUDE
Oil.

(A) THIS RULE SHALL SET FORTH THE REPORTABLE QUANTITIES FOR THE DISCHARGE AND RELEASE OF OIL AND CRUDE OIL AS DEFINED IN PARAGRAPHS (AA) AND (SS) OF RULE 3750-1-01 OF THE ADMINISTRATIVE CODE FROM A FACILITY AS FOLLOWS:

- (1) THE REPORTABLE QUANTITY FOR THE DISCHARGE OF OIL INCLUDING CRUDE OIL INTO OR UPON NAVIGABLE WATERS IS ANY AMOUNT WHICH CAUSES A FILM OR SHEEN UPON OR DISCOLORATION OF THE SURFACE OF THE WATERS OR CAUSE A SLUDGE OR EMULSION TO BE DEPOSITED BENEATH THE SURFACE OF THE WATERS.
- (2) EXCEPT AS PROVIDED IN PARAGRAPH (A) (3) OF THIS RULE, THE REPORTABLE QUANTITY FOR THE RELEASE OF OIL INTO THE ENVIRONMENT, EXCLUDING NAVIGABLE WATERS, IS AN AMOUNT OF TWENTY-FIVE GALLONS OR MORE.
- (3) THE REPORTABLE QUANTITY FOR THE RELEASE OF CRUDE OIL FROM AN OIL AND GAS EXTRACTION STORAGE FACILITY AS DEFINED IN PARAGRAPH (BB) OF RULE 3750-1-01 OF THE ADMINISTRATIVE CODE INTO THE ENVIRONMENT, EXCLUDING NAVIGABLE WATERS, IS AN AMOUNT OF TWO HUNDRED TEN GALLONS (FIVE BARRELS) OR MORE. AS USED IN THIS PARAGRAPH, A BARREL IS EQUAL TO FORTY-TWO UNITED STATES GALLONS.

EFFECTIVE: June 30, 1993

CERTIFICATION: Kenneth A. Schultz, Acting Chairman
State Emergency Response Commission

6/1/93
Date

Promulgated under: R.C. Chapter 119
Rule amplifies: R.C. 3750.06
Rule authorized by: R.C. 3750.02(B)(1)(f)



NATIONAL METER

July 15, 1993



Mr. Dan Bolger
Emergency Planning Council
PO Box 626
Lancaster, OH 43130

Dear Dan:

On the morning of June 25, 1993, I observed our maintenance people cleaning aluminum shavings out of one of our drip pans on a concrete pad adjacent to a storm sewer.

They were told to stop immediately. The shavings were shoveled off of the concrete and placed in our recycling bins. What was left on the concrete was approximately one to two gallons of the G + G product which had accumulated in the pan over the period of approximately one year.

Tap water was used to flush this off of the concrete and into the storm sewer. We continued to flush for approximately 3 hours, according to our Maintenance Supervisor.

We have since had training sessions on what can and cannot be placed in the storm sewer and we are designing a pad adjacent to our separator for use in washing equipment in the future.

Dennis Smalley, our Environmental Consultant, informed me that the reporting quantity for this product is 25 gallons of pure product. We estimate that we were well below that.

If you have any further questions, please contact me at 653-8828.

Thank you for your assistance in this matter.

Sincerely,

Larry E. Ailes,
Vice President - Manufacturing

LEA/gv

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July 13, 1993

Larry Ailes
National Meter Parts
240 Baldwin Drive
Lancaster, OH 43130

Dear Larry:

Following up on our conversation, enclosed is the Ohio booklet outlining the regulations for companies that have hazardous materials under Sara Title III - Community Right to Know. Approximately 50,000 materials are considered hazardous.

The general rule for reporting inventory of hazardous materials is 10,000 pounds but some require reporting at a weight as low as 1 pound. The list of those is shown on pages 25 through 33.

Spill reporting is covered on pages 18, 19 and 20. The reportable quantity (RQ) is tricky in that it may depend on whether the spill was on land or whether it eventually went into any waterway. For instance, gasoline is 25 gallons on land, as little as a gallon into a stream.

We recommend that you make your best estimate of the quantity of G&G Oil that actually entered the storm sewer system.

Fax a copy of the MSDS to your environmental consultant. He can quickly verify if you have any reporting responsibilities.

Once that is done you may either follow the spill reporting outline or send me a memo summarizing:

- a. What happened
- b. Steps taken to assure it won't happen again
- c. That the quantity of X gallons was below the reporting quantity for the chemical as verified by Mr. XXX, XX, Environmental Consultant.

Larry, it is not an acceptable practice for any business to wash down equipment over a storm sewer. All equipment wash water should go into an oil/water separator and then into a sanitary sewer.

We also recommend that you review your draft of a spill control procedure in light of your experience. We have found that "significant" can have so many different meanings to people that good practical examples are needed in procedures.

If we can be of assistance in any way, please call.

Very truly yours,



Daniel C. Bolger

cc: Ray Ashley
Lancaster Water Pollution Control Department

Enclosure

**EMERGENCY PLANNING COUNCIL
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July 8, 1993

Larry Ailes
National Meter Parts
240 Baldwin Drive
Lancaster, OH 43130

Dear Larry:

The Lancaster Fire Department reported the June 25th release of a solvent/water mixture into the storm drains leading into Fetters Run and the Hocking River.

The manufacturer, G & G Oil, Inc. provided environmental information on June 29th. The G & G Oil technical advisor said that "Soluble Oil B" is a hydrocarbon product and should never be released into a storm sewer.

Release of virtually every hydrocarbon product into any stream requires reporting to various government agencies.

It is mandatory your company obtain the reporting requirements from the manufacturer and submit a written reply to this letter along with any applicable reports to government agencies within two weeks. Failure to report a release is very serious and could lead to penalties.

Equally as important, what steps are being taken to assure that an accident release never happens again?

If you have any questions regarding this letter, please call me. I look forward to your prompt reply.

Very truly yours,



Danial C. Sells

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October 14, 1993

TO: Larry T. Ailes 653-8828
National Meter Parts 653-4359 fax

FROM: Daniel C. Bolger

SUBJECT: Spill Reporting Requirements

Confirming the phone message I left for you, we received a call of another suspected spill of product that appears identical to your previous incident.

In the event that it is from your facility, following is a copy of the rule on this type of incident for your information under Ohio Revised Code 3750-25-20.

Daniel Bolger



NATIONAL METER

October 15, 1993



TO: Daniel C. Bolger

FROM: Larry E. Ailes

Subject: Your memo of October 14, 1993

My understanding of the incident reported to you by Mr. Sells on October 14, 1993 is that it occurred because the sanitary sewer near McDonald's on East Main became blocked causing it to overflow into the storm sewer.

We are permitted to use the sanitary sewer for this product. I believe it's the city's responsibility to keep the sewer clear, not ours.

Am I to assume that we'll be hearing from your office any-time there is a spill?

Wouldn't it be prudent to leave your office and fully investigate a report before initiating any action? If Mr. Sells would have come to the plant before calling you, he would have known that we were not putting anything into the storm sewer.

Are things so slow in the Emergency Planning area that we have to create our own emergencies?

LEA/gv

cc: Steve Goodyear, County Commissioner
Art Wallace, Mayor
Earl Strawn, Service Safety Director
James E. Fosnaugh, National Meter
Roger Norman, Attorney - NMP

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October 17, 1993

TO: Larry T. Ailes 653-8828
National Meter Parts 653-4359 fax

FROM: Daniel Bolger

SUBJECT: October 14, 1993 Discharge to Fetters Run

The attached memo from the City of Lancaster Water Pollution Department confirms the discharge into Fetters Run was a result of a blockage in the city sewer system. They have made the necessary notifications of Ohio EPA. I understand Richard Tipple has called you to confirm the actions they took to resolve the problem.

In regard to your letter of October 15th, the State of Ohio and Federal Government sets the requirements for reporting incidents. The Lancaster Fire Department followed appropriate procedures and I immediately tried to contact you. I was advised you could not take any calls as you were in a meeting that would probably last the rest of the afternoon. I then confirmed the message in a fax to you. Your subsequent verification that the product was entering the sanitary sewer assisted the Water Pollution department in locating the problem.

The City of Lancaster Water Pollution Control Department has the necessary skills and equipment to investigate a report and they did it. Our role is to facilitate an appropriate solution. That was accomplished.

No further action is required.

Daniel Bolger

CC: Steve Goodyear, Art Wallace, Earl Strawn, James Fosnaugh, Roger Norman

CITY OF LANCASTER
WATER POLLUTION CONTROL DEPARTMENT

MICHAEL NIXON • *Superintendent*
RICHARD TIPPLE • *Assistant Superintendent*

800 SOUTH LAWRENCE STREET (614) 687-6664 FAX (614) 687-6667 LANCASTER, OHIO 43130

October 15, 1993

Mr. Daniel C. Bolger, P.E.
Coordinator
Emergency Planning Council
109 North Broad Street
Lancaster, Ohio 43130

Dear Mr. Bolger:

October 14, 1993, approximately 2:30 p.m., Mr. Steve Sells of the Lancaster Fire Department notified the Water Pollution Control Department of an activated bypass occurring at Fetters Run.


After investigating the situation, we found a city sanitary sewer on Wheeling Street, east of Ewing Street, to be partially blocked. This blockage was allowing product waste to discharge into the storm sewer; thus creating a discharge at Fetters Run.

We immediately cleaned the sanitary sewer in question and corrected the problem.

This situation occurred due to a partially blocked sanitary sewer, and was not a result of operations at National Meter Parts. We will monitor the overflow in question on a daily basis, and clean as necessary to prevent such a problem in the future.

Should you have any questions or comments, please contact me at the number above.

Sincerely,



Richard Tipple
Assistant Superintendent

RT/jlu

c: Mr. Earl H. Strawn, Service-Safety Director
Mike Nixon, Superintendent
File

richard.bolger.ltr

"Insuring Your Right to Clean Water . . . Now and in the Future"





OHIO FIRE INCIDENT REPORTING SYSTEM

INCIDENT REPORT

COPY NFIRS-1
DELETE
CHANGE

LANCASTER

Fire Department

FDID: 21301111 | INCIDENT NO.: 1436 | EXP: 016 | MO: 215 | DAY: 9 | YEAR: 93 | DAY OF WEEK: Tuesday | ALARM TIME: 11:15 | ARRIVAL TIME: 11:21 | TIME IN SERVICE: 21145

SITUATION FOUND: 11-Structure Fire, 12-Outside Dollar Loss, 13-Vehicle Fire, 14-Brush, grass, leaves, 15-Trash, Rubbish, 16-Explosion, No after fire, 17-Outside spill with fire. 22-Air Gas, Rupture, 32-Emergency Medical call, 33-Locked-in trapped, 34-Search, 35-Extrication, 41-Soil, leak-No fire, 42-Explosive, Bomb removal, 43-Excessive Heat. 44-Power line down, 45-Arcing electric equipment, 46-Aircraft standby, 47-Chemical spill, 51-Lock-out, 52-Water removal, 53-Smoke odor removal, 54-Animal Rescue. 55-Assist Police, 56-Unauthorised burning, 57-Move-up, 59-Other service calls, 61-Smoke scare, 63-Controlled burn, 65-Steam, gas mistaken for smoke, 71-Malicious false. 72-Bomb Scare, 73-Alarm Malfunction, 74-Unintentional false, 99-Unclassified. Other: See page 17-19. Box: 41

ACTION TAKEN: 1-Extinguishment, 2-Rescue or Assistance, 3-Investigation only. 4-Remove Hazard, 5-Stand by, 6-Salvage, 7-Amouance. 8-Fill in, Move up, 9-Not classified, 0-Undetermined. MUTUAL AID: 1-Rec'd, 2-Given, N/A. Box: 3, N/A

FIXED PROPERTY USE (Occupancy) Pg 23-43: GAS METER MANUFACTURING 1779. IGNITION FACTOR Pg 44-45: NOT A FIRE 100

CORRECT ADDRESS (Up to maximum of 31 characters): 240 BALOWIN AVE. ZIP CODE: 431130. CENSUS TRACT: 111111

OCCUPANT NAME (LAST, FIRST, MI): NATIONAL C METER PARTS. TELEPHONE: 653-8828. ROOM or APT.:

OWNER NAME (LAST, FIRST, MI): Same. ADDRESS: Same. TELEPHONE: Same

METHOD OF ALARM: 1-Telephone direct, 2-Municipal alarm system, 3-Private alarm system. 4-Radio, 5-Verbal, 6-No alarm recd., 7-Tie-line (911). 8-Voice signal municipal alarm signal, 9-Not classified above, 0-Undetermined or not reported. CO. INSPECTION DISTRICT: 1. SHIFT: 3. NO. ALARMS: 1

NO. FIRE SERVICE PERSONNEL RESPONDED: 9. NO. ENGINES RESPONDED: 0. NO. AERIAL APPARATUS RESPONDED: 1. NO. OTHER VEHICLES RESPONDED: 1

NUMBER OF INJURIES: FIRE SERVICE: 0, OTHER: 0. NUMBER OF FATALITIES: FIRE SERVICE: 0, OTHER: 0

COMPLEX Pg 61-62: MOBILE PROPERTY TYPE Pg. 63-65 (Complete Line S): NA = 08

AREA OF FIRE ORIGIN Pg 67-68: EQUIPMENT INVOLVED IN IGNITION Pg 71-72 (Complete Line T) 98

FORM OF HEAT IGNITION Pg 74-76: TYPE OF MATERIAL IGNITED Pg 78-79: FORM OF MATERIAL IGNITED Pg 80-81

METHOD OF EXTINGUISHMENT: 1-Self extinguished, 2-Make shift aids, 3-Portable extinguisher, 4-Automatic ext. system. 5-Pre-connect hose/tank only, 6-Pre-connect hose/hydrant draft standpipe, 7-Hand-laid hose/hydrant draft standpipe, 8-Master stream device, 9-Not classified above, 0-Undetermined or not reported. LEVEL OF FIRE ORIGIN: 1-Grade level to 9 ft, 2-10 to 19 feet, 3-20 to 29 feet, 4-30 to 49 feet, 5-50 to 70 feet, 6-1, 7-1, 8-1, 9-1, 0-1

Number of Stories: 1-1 story, 2-2 story, 3-3 to 4 stories, 4-5 to 6 stories, 5-7 to 12 stories, 6-13 to 24 stories, 7-25 to 49 stories, 8-50 stories or more, 0-Number of stories undetermined or not reported. CONSTRUCTION: 1-Fire resistive, 2-Heavy timber, 3-Protected noncomb.

EXTENT OF DAMAGE: 1-Confined to the object of origin, 2-Confined to part of room or area of origin, 3-Confined to room of origin, 4-Confined to the fire-rated comp. of origin, 5-Confined to floor of origin, 6-Confined to structure of origin, 7-Extended beyond structure of origin, 8-No damage of this type (N/A), 9-Undetermined or not reported. FLAME: P. SMOKE: DETECTOR PERFORMANCE: 1-Det. in room or space of fire origin - c, 2-Det. not in rm. or space of fire origin, 3-Det. in rm. or space of origin - no code, 4-Det. not in rm. or space of origin - not, 5-Det. in rm. or space of fire origin but fire too small to code, 9-Not classified above, 0-Undetermined or not reported, 8-No detectors present (N/A)

TYPE OF MATERIAL GENERATING MOST SMOKE Pg 103-104: IF SMOKE SPREAD BEYOND ROOM OF ORIGIN. AVENUE OF SMO: 1-Air handling duct, 2-Corridor, 3-Elevator shaft

FORM OF MATERIAL GENERATING MOST SMOKE Pg 108-109

IF MOBILE PROPERTY: YEAR, MAKE, MODEL, SERIAL NO., LICENSE NO.

IF EQUIPMENT INVOLVED: YEAR, MAKE, MODEL, SERIAL NO., DATE

MEMBER MAKING REPORT: Capt. D. Crozier, DATE: 6-25-93, OFFICER IN CHARGE (if different):, DATE:

Remarks:

CLASS. THIS FORM S. SHORT FORM

COMPLETE FOR ALL INCIDENTS

COMPLETE IF CASUAL

COMPLETE FOR ALL FIRES

COMPLETE IF STRUCTURE FIRE

CAPT. CROZIER

COPY

Remarks:

Trucks:	Drivers:	#Men:	Assigned Personnel	On Duty	At Scene	Masks Worn	Injuries
P6	Beck	3	Capt. D. Crozier	✓	✓		
API	Sells	3	Lt. A. Bevinger				
M507	G. Miller	3	Lt. H. Smith				
			Lt. J. Kraner				
			Lt. M. Lehman	✓	✓		
			FFE. S. Uhl				
			FFP. G. Miller	✓	✓		
			FFP. N. Northrup				
			FFE. J. Beck	✓	✓		
			FF. M. Harris				
			FFE. P. Miller				
# Ft. Hose:	# Ft. Ladders:	Extinguishers:	FFP. R. Hoffman	✓	✓		
—	—	—	FFE. D. Sells	✓	✓		
			FFP. B. Archer				
			FFP. M. Pappas				
			FF. H. Barrera				
			FFP. G. Bushee				
			FFE. C. Moyer				
Approx. Gallons of Water Used:	0		FF. B. Knisley	✓	✓		
Other Equipment Used:	2 FLASH LIGHTS		FFP. B. Squires				
			FFP. D. Comer	✓	✓		
			FF. M. Dawson	✓	✓		
			FF. R. Howdysshell				
Damage to Apparatus or Equipment:	NONE						

RECEIVED CALL FROM LPD STATING THAT SOMEONE HAD FLAGGED DOWN A CRUISER AND STATED THAT THERE WAS A MILKY SUBSTANCE IN BALDWIN RUN AT HEXCEL. DISPATCHED E3 TO INVESTIGATE. LT. LEHMAN CONFIRMED THIS UPON ARRIVAL AT SCENE. CONTACTED INSPECTOR LANDIS TO REPORT TO SCENE. AP1 & M3 ALSO TO SCENE. LT. LEHMAN & FF DAWSON WALKED NORTH ALONG BALDWIN RUN TO FIND SOURCE. SOURCE WAS FOUND TO BE COMING FROM A STORM SEWER BEHIND VANITY CLEANERS & KROGER PARKING LOT. CONTACTED WATER POLLUTION DEPT. RICHARD TIPPLE REPORTED TO SCENE. OBTAINED MAP FROM WATER POLLUTION & WERE ABLE TO TRACE SOURCE BACK TO NATIONAL METER PARTS, 240 BALDWIN DR. REQUESTED COMPANY REPRESENTATIVE TO REPORT TO SCENE. JAMES BAHNSEN, TIM LEACH, & RONNIE CAMPBELL REPORTED TO SCENE. UPON INVESTIGATION IT WAS FOUND THAT WORKERS HAD BEEN CLEANING EQUIPMENT EARLIER IN THE DAY AT AN OUTSIDE DOCK AREA AND HAD DUMPED APPROX. 80 GALLONS OF G & G SOLUABLE OIL "B" (SEE ATTACHED INFO SHEET) THE DRAIN THAT IT WAS DUMPED INTO GOES INTO THE ABOVE STORM SEWER. MR. LEACH PROVIDED US WITH MSDS SHEET. THERE WAS NO MORE PRODUCT EMPTYING INTO SEWER AND APPEARED THAT IT HAD BEEN SOME TIME SINCE ANY WENT IN. RELEASED BY INSP. LANDIS AT 2145 HRS.

G&G OIL CO INC.
220 Centennial Ave.
Muncie, In.
317-288-7795

MATERIAL SAFETY DATA SHEET

PRODUCT TRADE NAME:G&G SOLUBLE OIL "B" 1-Slight
REVISION DATE:December 2,1985 2-Moderate
TRANSPORTATION EMERGENCY PHONE NUMBER:317-288-7795 3-High
CHEMICAL NAME:Petroleum Soluble Oil 4-Extreme
NFPA CODE: Health:1 Fire:0 Reactivity:1

SECTION 1- INGREDIENTS / PERCENT

Napthenic type petroleum hydrocarbon 82-88%

Emulsifier Package
Containing Sulfonates and coupling agents 12-18%

SECTION 2 - FIRE AND EXPLOSION HAZARDS

Flash Point: ASTM-92 300 of Min.

Upper Flammable Limit:N/A

Lower Flammable Limit:N/A

Extinguishing Data:Foam,Dry Chemical, Water Spray, Water Fog,Carbon Dioxide

Special Fire Fighting Procedures:Use water spray to cool exposed surfaces

Unusual Fire & Explosion Hazards:Avoid breathing fumes

SECTION 3 - HEALTH HAZARD DATA

Oral Toxicity:No significant signs or symptoms of adverse health Affects
are expected to occur.

Eye Irratation:Not expected to present a hazard for short term exposure.

Skin Irritation:May cause skin irratation and/or sensitization

Inhalation: Not expected as a hazard with short term exposure.

EMERGENCY FIRST AID PROCEDURES

Skin:Remove by wiping and then wash and rinse thoroughly.

Eye:Flush with clean, low pressure water. Obtain medical attention.

Oral:Give 2 oz. vegetable oil,donot induce vomitting,consult physician

Inhalation:Remove to fresh air,support breathing,consult physician

Additional:N/A

Tim Leach

BAKSEN

RONNIE CAMPBELL

RECORDED 2 0 1990

SECTION 4 - SPECIAL PROTECTION INFORMATION

Ventilation Procedure: Usually not required in unconfined areas.
Gloves Protection: Oil Resistant
Eye Protection: Splash goggles, safety glasses or shield
Other Protection: Apron

SECTION 5 - PHYSICAL DATA

Vapor Pressure:	5 MM HG
Specific Gravity:	0.9
Water Solubility:	Appreciable
Percent Volatile:	Negligible
Vapor Density:	1.0
Evaporation Rate:	Negligible
Odor:	Slight Petroleum Odor
Appearance:	Brown in Color

SECTION 6 - STABILITY

Stability:	Stable
Incompatibility:	Acids and Strong Oxidizers
Polymerization:	Not expected to occur
Thermal Decomposition:	Burning may produce harmful gas or vapors

SECTION 7 - SPILL OR LEAK PROCEDURES

Spill Procedures: Contain spill. clean up with absorbant compound.

Waste Disposal: Dispose of according to federal, state, and local regulations

SECTION 8 - SPECIAL PRECAUTIONS

Special Precautions: Use good personal hygiene. Do not wear previously soiled clothes

The information presented herein has been compiled from sources considered to be dependable and is accurate to the best of seller's knowledge, however, seller makes no warranty whatsoever, expressed, implied or of merchantability regarding the accuracy of such data or the results to be obtained from the use thereof, seller assumes no responsibility for injury to buyer or to third person or for any damage to any property and buyer assumes all such risks.